

## Term & Conditions

Zinnia2u.com : Last modified 30 Apr 2026

### Order / Shipping

- Order Cut-Off Time: Orders placed and confirmed by 10:00 AM (GMT+8) on working days will be processed the same day. Orders placed after the cut-off time, on Saturdays, Sundays, or public holidays will be processed on the next working day.
- Order will be processed once payment is confirmed, usually within 3-7 Working days, and up to 14 working days for international deliveries. Please note that these timelines are estimates only and not guaranteed by Zinnia. If there are shipping delays or if any Zinnia products are out of stock, our team will contact you.  
\*\*Delivery may take longer during sale periods or seasonal holidays.
- Images of products displayed on ZINNIA website or ZINNIA EStore are for illustrative purposes only. The actual products may differ from such images.
- ZINNIA reserves the right to decline any order where delivery location is not covered by our authorized courier company.
- Shipping charges will bare by customer and shown at order cart during processing order.
- Shipment currently shipped out from Selangor state, Malaysia.
- Changes of the shipping address will not be entertained after order has been confirmed.
- Order will only be delivered to valid addresses (Not to PO box).
- Failed delivery attempts, no one is available at the delivery address to receive the parcel and it's up to customer to follow up and arrange for another delivery date. Please note that if any additional shipping charges for attempted delivery and returning shipping charges will be borne by buyers.  
  
\*\*You may contact the courier company to track your parcel with the consignment tracking number.
- Once your order has been confirmed, you may check your order status after 1 working day by logging in at Zinnia or check with us by WhatsApp +6013 393 9153 or Email at admin@Zinnia2u.com

### Shipping Cost

Free shipping for orders of RM150 and above in Malaysia, for orders below these amounts, shipping fees apply: RM10 (West Malaysia) and RM15 (East Malaysia). Shipping charges will be calculated and shown at checkout before payment.

### **International Deliveries**

- We ship internationally to Singapore, Brunei, Indonesia, Philippines, Thailand, and Myanmar.
- International Shipping fees are shown at checkout.
- For other countries please contact [admin@Zinnia2u.com](mailto:admin@Zinnia2u.com) or WhatsApp +6013 393 9153

\*\*Please note: Import duties and taxes may apply based on the buyer's country regulations. These are not included in our prices and will be the buyer's responsibility. If the buyer refuses to pay the import duties and taxes, the parcel may be held or destroyed by customs, and Zinnia will not be held responsible.

### **Off-line payment method**

- Zinnia Global Sdn Bhd ~ MAYBANK Acc No. 5144 8610 9472
- Zinnia Global Sdn Bhd ~ PUBLIC BANK Acc No. 3151 793 126
- Touch'nGO eWallet : Zinnia Global Sdn Bhd



- Paypal Acc : [Zinniaglobal@yahoo.com](mailto:Zinniaglobal@yahoo.com)

For those offline payment kindly revert the payment slip & order ID to us at [admin@Zinnia2u.com](mailto:admin@Zinnia2u.com) or WhatsApp us at +6013 393 9153 to notify us.

Zinnia reserves the right to make changes to any of these Terms from time to time without giving prior notice to you. Please check back from time to time to ensure that you are aware of any changes in our Terms. Your continued use of our site will signify your continuous acceptance of these changes.

Please contact us at [info@Zinnia2u.com](mailto:info@Zinnia2u.com) or call +603-7954-8588 for any inquiry.